

VIRTUAL VISITS

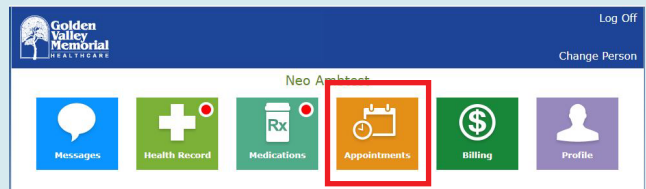
Patient Scheduling and Check-In

The following is a guide for patients to schedule and check-in to a virtual visit via a myGVMH Health Portal account.

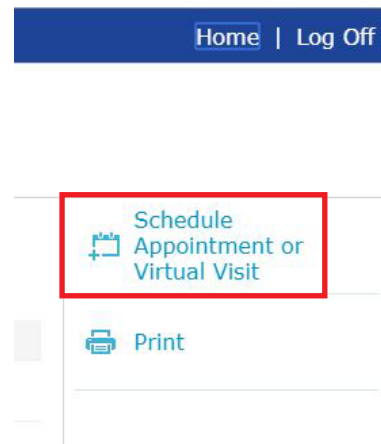
How to Schedule a Virtual Visit

Select appointment type

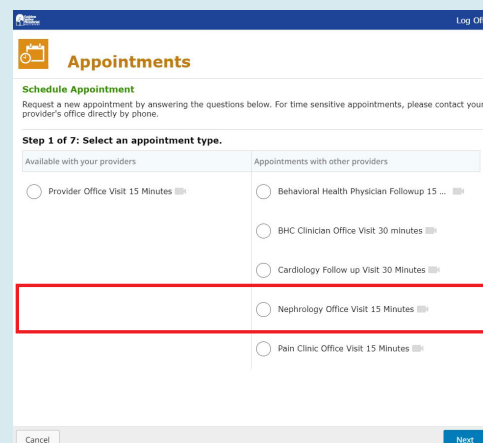
- 1 From the myGVMH Health Portal home page, click on **Appointments**.



- 2 Click on **Schedule Appointment** or **Virtual Visit** (right-hand side).



- 3 **Schedule Appointment** – select appointment type based on the provider you are seeing.



4 Select a provider, date and time.

Neo Ambtest's Appointments

Schedule Appointment
Request a new appointment by answering the questions below. For time sensitive appointments, please contact your provider's office directly by phone.

Step 2 of 7: Select a provider for your Virtual Office 15

| Provider | Earliest Available Appointment | |
|-----------------------|--------------------------------|------------------------------------|
| Bagley,Brendan MD | Monday Apr 06, 2020 2:00 pm | View Full Schedule |
| Baker, Renee S FNP-BC | Monday Apr 06, 2020 2:00 pm | View Full Schedule |
| Baker,Emily FNP-BC | Monday Apr 06, 2020 2:00 pm | View Full Schedule |
| Becker,Michael B, PA | Monday Apr 06, 2020 2:00 pm | View Full Schedule |
| Blair,Jennifer DO | Monday Apr 06, 2020 2:00 pm | View Full Schedule |

Cancel Back Next

5 Select **Virtual Visit** in the *reason for appointment* dropdown menu.

Enter **phone number** and **additional comments** (optional).

Neo Ambtest's Appointments

Schedule Appointment
Request a new appointment by answering the questions below. For time sensitive appointments, please contact your provider's office directly by phone.

Step 7 of 7: Confirm your appointment

Virtual Office 15
Monday, April 6, 2020 at 2:00 pm

Bagley,Brendan MD
Virtual Location

What is the reason for your appointment? (required)
Virtual Visit
Virtual Visits are not intended for all conditions. If you do not see a Visit Reason that describes your current condition, please contact your provider directly to schedule an appointment.

How should we contact you if there are any questions about your appointments?
 Cell Phone: 660-555-1313
 Other
 660-555-1234

Comments
Headache and sinus pain

Cancel Back Submit

6 To confirm the appointment has been scheduled, select **Back to List of Appointments** and ensure the appointment time is listed.

Neo Ambtest's Appointments

The following appointment has been scheduled:

Appointment: Virtual Office 15
 When: Monday, April 6, 2020 at 2:00 pm
 Provider: Bagley,Brendan MD
 Location: Virtual Location
 Reason For Visit: Virtual Visit

[Back to List of Appointments](#)

Neo Ambtest's Appointments

Your upcoming or pending appointments display on this page. [Learn More](#)

| Date | Appointment | Location |
|---------------------------|---|-------------------------------|
| Mon, Apr 06, 2020 2:00 pm | Virtual Office 15 | |
| Pending | Annual Diabetes Nutrition Re-Evaluation | Windsor Non-Rural Health |
| Pending | Annual Diabetes Nutrition Re-Evaluation | Windsor Non-Rural Health |
| Pending | Annual Diabetes Nutrition Re-Evaluation | Windsor Non-Rural Health |
| Pending | Pulmonary New Patient Visit | Outpatient Treatment Cntr NRH |
| Pending | Pulmonary New Patient Visit | Outpatient Treatment Cntr NRH |

[Schedule Appointment or Virtual Visit](#)
[Print](#)

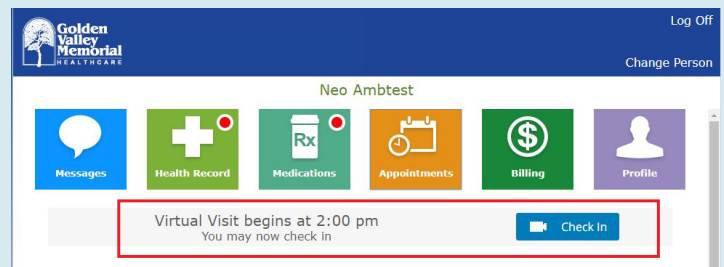
Means you have already pre-registered

Technical/Records Support

How to Check-In to a Virtual Visit

Virtual Visits may be started 30 minutes before the appointment time or 60 minutes after the appointment time.

- 1 From the myGVMH Health Portal home page, choose **check-in**.

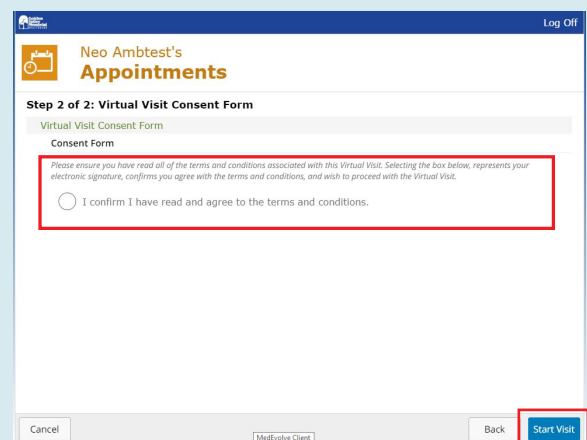


- 2 Review and edit your information.

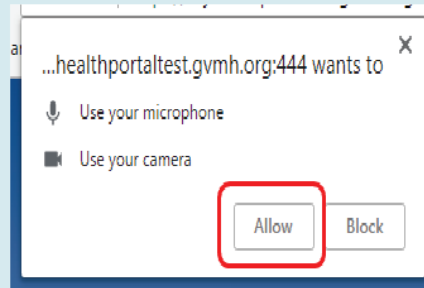
A screenshot of the 'Neo Ambtest's Appointments' form, Step 1 of 2: Patient Profile. The form contains several input fields for patient information: Address (1000 N Anystreet), City (CLINTON), State (Missouri), Zip (64735), Cell Phone (660-555-1313), and Phone 2. There are 'Cancel' and 'Next' buttons at the bottom.

- 3 Confirm that you have read and agree to the terms and conditions of the virtual visit consent form.

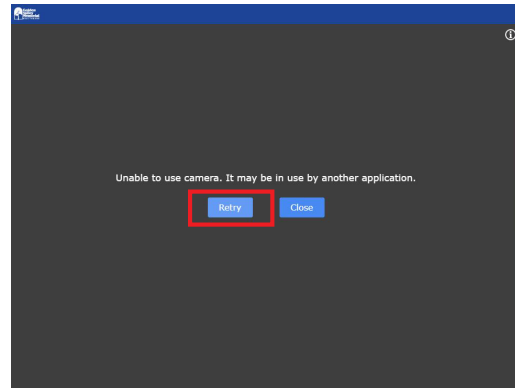
Select the **Start Visit** button.

A screenshot of the 'Neo Ambtest's Appointments' form, Step 2 of 2: Virtual Visit Consent Form. The form displays a 'Virtual Visit Consent Form' section with a red box highlighting the text: 'Please ensure you have read all of the terms and conditions associated with this Virtual Visit. Selecting the box below, represents your electronic signature, confirms you agree with the terms and conditions, and wish to proceed with the Virtual Visit.' Below this text is a radio button and the text 'I confirm I have read and agree to the terms and conditions.' There are 'Cancel', 'Back', and 'Start Visit' buttons at the bottom.

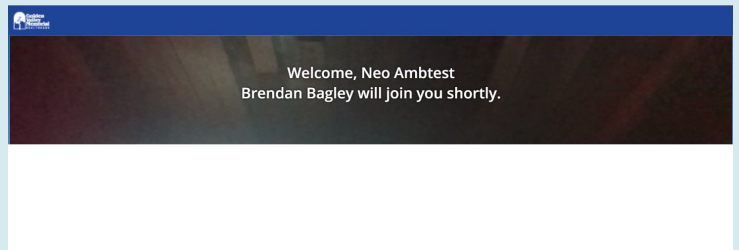
4 **Allow** web browser access to camera and microphone.



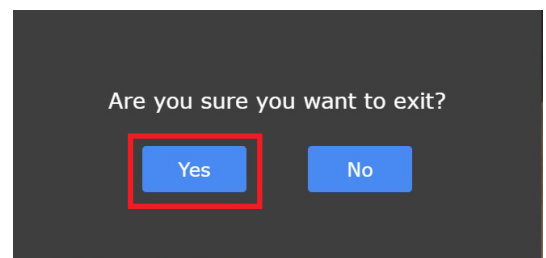
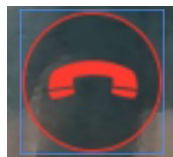
5 If prompted, select **Retry** to grant permission to use the camera and microphone.



6 Wait for provider to join.



7 When you have finished your virtual visit, **click the red phone icon** to hang up. Click **yes** to close.



Questions? Please call 660.890.7133.



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